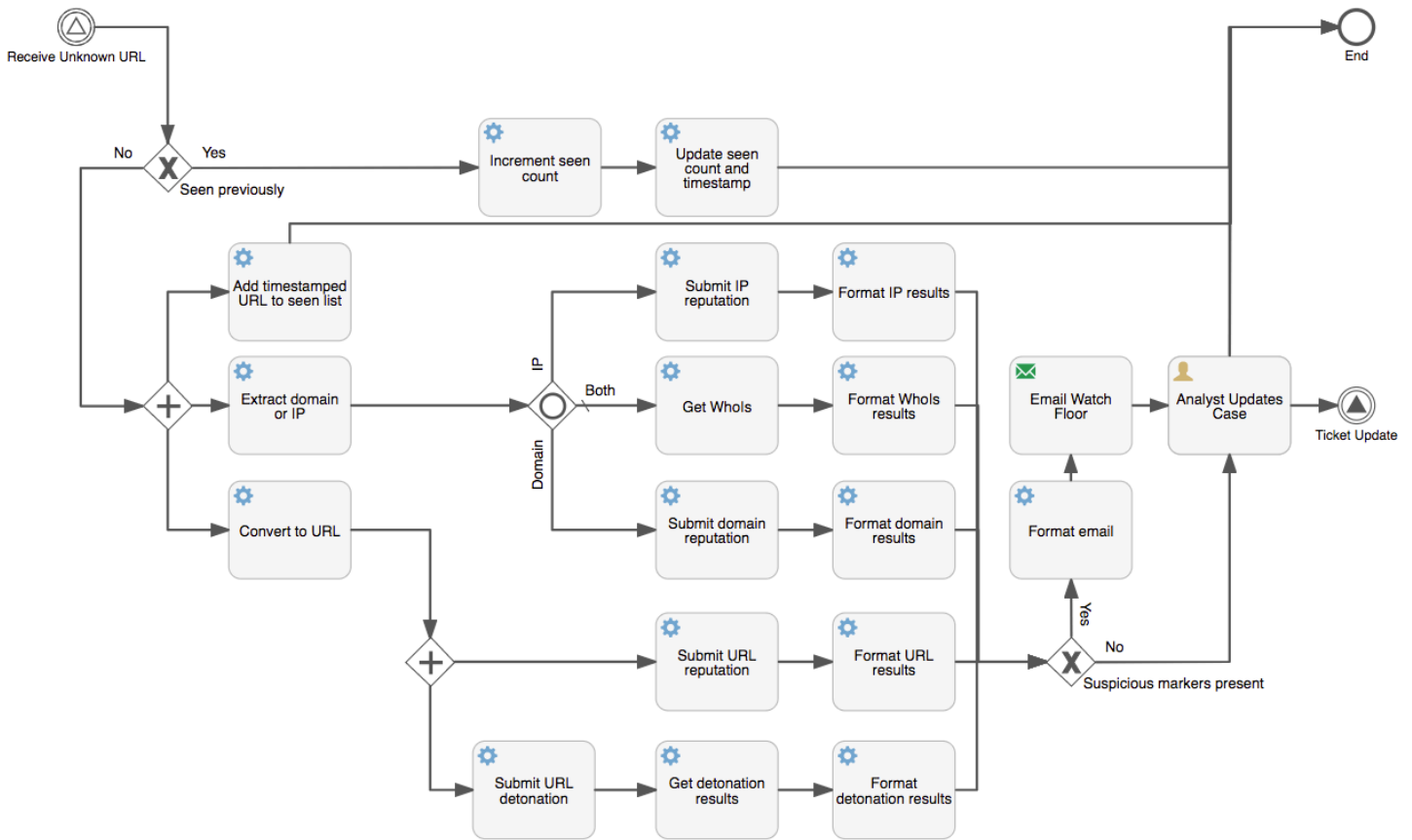


Operational Best Practices IACD Reference Workflow Template



Events		An Event is something that “happens” during the course of a Process.			
	Start Event	The Start Event indicates where a particular Process will start.		End Event	The End Event indicates where a Process will end.
	Intermediate Signal Catching Event	Intermediate Event catching a signal from a preceding event in another workflow.		Intermediate Signal Throwing Event	Intermediate Event throwing a signal to a subsequent event in another workflow.
Tasks		A Task is an atomic Activity within a Process flow. A Task is used when the work in the Process cannot be broken down to a finer level of detail.			
	Service Task	A Task that uses a service, which could be a Web service or an automated application.		User Task	A human performer Task with the assistance of a software application and is scheduled through a task list manager.
	Receive Task	Simple Task that waits for a Message to arrive from an external Participant.		Mail Task	Task where email is used to communicate a status indication or update.
Gateways		Gateways are used to control how Sequence Flows interact as they converge and diverge within a Process.			
	Exclusive Gateway	Only one of the paths can execute based on the decision logic. Often “yes/no” values.		Inclusive Gateway	A Default path executes and is indicated with a backslash through the Sequence Flow. Other paths are based on decision logic at the Gateway.
	Parallel Gateway	Multiple paths execute without priority order.		Sequence Flow	Creates a dependency where the performance of the 1st Task MUST be followed by the 2nd Task.